

FAQs & Contact Us

Have a question about your order, or which wines to choose? Many of your questions can be answered in our FAQ. If we missed something, please reach out!

FAQ

Where can I buy your wines?

The Artémis Collections™ is sold coast to coast at great retailers like Ralph's, Kroger, QFC and many more to come (look for announcements). Most states can purchase from our online wine store as well as at local shops around the states. If you don't find The Artémis Collections™ at your favorite local shop, tell them you want them to become our newest retailer!

Where do you ship?

(for wines only) We ship to these states: AK, AZ, CA, CO, CT, DC, FL, GA, HI, ID, IL, IA, KS, MD, ME, MI, MN, MO, NC, ND, NE, NH, NV, NY, OH, OR, PA, TX, VT, VA, WA, WI, WY

Sorry, we can't ship here: AL, AR, DE, IN, KY, LA, MA, MS, MT, NJ, NM, OK, RI, SC, SD, TN, WV

Visit our **Orders & Shipping** page for detailed information on our direct shipping policies.

I'm local and in NY. Can I pickup instead of ship?

We only ship via Ground transit in NY. Local pickups are not an option. Please do not select expedited shipping at checkout.

I own or work at a retail store, restaurant or wine bar that wants to sell your wine (or other products)—who are your distributors?

Fantastic—thank you for your interest! You can email us for a list of our distributors.

Do you sell your wines internationally?

The Artémis Collections™ Wines are currently only available for purchase and shipment in the US and France. But stay tuned for updates! Other collections are available world wide!

Do you have a winery or tasting room that I can visit or tour?

At the moment, we neither have a tasting room nor a winery that are open for visits or tours. We participate in local tastings and wine dinners, which you can learn more about by signing up for our newsletters and becoming an #ArtemisFam member.

Are your wines vegan or organic? Are your cosmetics vegan or organic?

No, our wines are not vegan or organic. Yes! Our cosmetics and skincare are vegan, organic and eco friendly!

Can you donate wine/cosmetics for or sponsor my event?

We are always interested in supporting events with a good cause, but we just don't have enough wine/cosmetics to donate to every amazing organization! However, if you think there is an opportunity for The Artémis Collections™ to contribute to your effort in other ways please feel free to fill out the

contact form above with your ideas!

Are you available to speak at my event?

We've been the keynote speakers at large conferences (audiences of 1000+ people) as well as conducted private wine, cosmetics and skin care education seminars for groups as small as six. We've been featured and interviewed in magazines and virtual events. No matter the size or scope of your gathering, we'd love to connect with you and your group for a fun, exciting and inspirational event. Reach out by filling out the contact form to request information about our story, availability, topics we speak on, fees, etc. We ask that you reach out to us 2-3 months in advance. We do make exceptions for special cases.

I want to join the team! Are you hiring?

Yes! Please check out our job board at our [Careers page](#).

More questions? Reach out! Please fill out the contact form , or email us at info@TheArtemisCollections.com